



IMPORTING PERSONAL EFFECTS IN UNITED ARAB EMIRATES

HOUSEHOLD GOODS AND PERSONAL EFFECTS:

CUSTOMER MUST BE PRESENT DURING CUSTOMS CLEARANCE. All shipments are subject to inspection directly by the Dubai Port Authority. ALL new household items are dutiable. "Packed by Owner" shipments should not be loaded into a container until checked and verified by our assigned Service Agent. The Destination Agent must have the Residence Visa from the client to receive the shipment otherwise demurrage/detention costs will be incurred. Clearance time: Port Authorities allow 7 days free storage from the date of arrival. Ocean shipments take approximately 4-5 working days. Air shipments take 2 working days. All printed materials, books, pictures, records, films, tapes, slides, movies, videos, CD's, DVD's, software, etc. are subject to censorship and/or confiscation. These items must be packed separately for easy access and clearly marked on the inventory.

Diplomat Status: Foreign Diplomats are granted duty free entry.

DOCUMENTS REQUIRED:

Documents required for Household goods/personal effects:

- ✓ Passport - copy, including photo page (2 clear copies)
- ✓ Residence Visa or employment permit - mandatory
- ✓ Bill of Lading/ Air Waybill (express B/L is acceptable)
- ✓ Waybill with client's contact details & billing instructions
- ✓ Comprehensive inventory list - in English, original & 2 copies
- ✓ Confirmation Letter from Employer in UAE

Documents required for Diplomatic Shipment:

- ✓ Passport - copy
- ✓ Diplomatic Franchise
- ✓ Comprehensive inventory list in English

DUTIABLE/RESTRICTED ITEMS

- ✓ All political and religious literature needs prior approval from the Ministry
- ✓ New items
- ✓ Plants and plant material require a Health Certificate
- ✓ Medication and foodstuff (subject to special approval & inspection) must be packed separately
- ✓ Flammable or corrosive items
- ✓ Exposed film or other valuables, stamp or coin collections of high value

PROHIBITED ITEMS

Customs in UAE are very strict

- ✓ Firearms, weapons and ammunition (even decorative items of this nature and toy guns are subject to confiscation)

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- ✓ Alcoholic beverages (including fine wines)
- ✓ Narcotics and drugs (including seemingly innocent dried poppy flower arrangements) can lead to very severe legal action and even long prison terms. (Allowed in reasonable quantities, but subject to analysis)
- ✓ Articles dealing with endangered animals and any items made out of ivory
- ✓ Wireless transmitters and communications equipment
- ✓ All items manufactured by Israeli blacklist and Israeli origin
- ✓ False and counterfeit money
- ✓ Erotic statues/figurines, idols, made of any metal/clay/glass, etc., defined offensive to Islamic teachings and principles
- ✓ Pornographic, political and religious material which might be deemed offensive to the United Arab Emirates government or the Islamic faith.
- ✓ Pork meat
- ✓ Prohibited articles detained by the Customs authorities may be destroyed without consignee's consent

***ALL PRINTED MATTER, BOOKS, PICTURES, RECORDS, FILMS, TAPES, SLIDES, MOVIES, VIDEOS, COMPACT DISCS, COMPUTER SOFTWARE, ETC. ARE SUBJECT TO CENSORSHIP AND CONFISCATION (MUST BE PACKED SEPARATELY FOR EASY ACCESS AND CLEARLY MARKED ON THE INVENTORY)**

IMPORTING VEHICLES:

Vehicles can only be registered with a valid United Arab Emirates Residence Visa. Duty of 5% is incurred on the value of the vehicle. Vehicles with tinted glass are not allowed.

Required Documents:

- ✓ Passport copy
- ✓ Certificate of Title and Registration
- ✓ Certificate of Origin
- ✓ Purchase Invoice copy & Proof of Ownership
- ✓ Insurance Policy
- ✓ Residence Permit/Visa

IMPORTING PETS:

Dogs, cats and birds are allowed to be imported with an approved Import Permit. Health and Vaccination certificates must be issued by the Ministry of Agriculture from the country of origin. The certificates must be issued at least 30 days prior to importation but less than 12 months. Given the extreme heat of the region it is advised not to bring pets.

Required Documents:

- ✓ Certificate of Vaccination
- ✓ Health Certificate
- ✓ Import Permit

****Customs requirements are established by the country of import and not by Servile Relocations Pvt. Ltd. The regulations, however, are subject to change without notice by the UAE Customs. Servile Relocations Pvt Ltd. assumes no liability for the changes in the law.**